



FITOUT. INTERIORS. WAYFINDING

CONVENTION AGENDA

THEME: Experiential, Empowered, Empathetic

Venue: Convention Area, Hall 4, Bombay Exhibition Center, Mumbai

THURSDAY, DAY 1: 22 MAY 2025		
TIMING	SESSION	TOPIC & SPEAKERS
1000 - 1100 hrs.	OPENING CEREMONY	
1100 - 1115 hrs.	INAUGURAL ADDRESS	Elke Moebius, Messe Düsseldorf GmbH
1115 - 1125 hrs.	KEYNOTE ADDRESS	Designing experiences for shoppers in the era of Retail 2.0
		B S Nagesh, TRRAIN
1125 - 1140 hrs.	SETTING THE CONTEXT	What's in store?
		Surender Gnanaolivu
1140 - 1205 hrs.	PRESENTATION	The SUPERTAILS Story – consumer-centric retail experience design in the pet care industry Guneet Singh, Supertails
1205 - 1245 hrs.	PANEL	Re-writing The Experience Code - Crafting a reimagined in-store experience that fosters customer loyalty
		Moderator: Rajeev Kumar, ShopPros
		Panelists:
		Neelabh Maitreya, Adidas
		Ekta Choksi, Zoya by Titan Company
		Tejaswini Beura, Shoppersstop Gokulnath Subramanian, William Penn
1245 - 1300 hrs.	FROM THE EXPO #1	Designing Delight: How Screens Enhance the Customer Journey – Leveraging digital touchpoints to create seamless, emotionally resonant in-store experiences.
		Ajay Gupta, Firstouch Solutions Private Limited
1300 - 1400 hrs.	NETWORKING LUNCH & EXPO VISIT	
1400 – 1425 hrs.		The Magic Of Visual Merchandising Choreography - Orchestrating visual experiences that create rhythm, emotion, and brand harmony
		Nuno Rosa, Reliance Trends
1425 - 1455 hrs.	PANEL	Shop Eat Play Repeat – Leveraging design in Malls and airports to woo customers and keep them coming back
		Moderator: Surender Gnanaolivu
		Panelists:
		Vikram Varma, Travel Food Services
		Ajay Vyshampayan, Creaticity Pallavi Nanda, The Phoenix Mills Ltd.
		Abhijitt H Nikale, Nexus Malls
1455 - 1520 hrs.	Presentation	Designing Retail for the Jet-Set Shopper – Understanding the psychology of
1433 - 13201113.	Piesentation	travelers and designing spaces that match their pace and preferences Kavita Tiwari, IRHPL
1520 - 1545 hrs.	Presentation	Democratizing Delight: Making Value Retail Customers Feel Valued – How Value Zone created immersive and uplifting environments where every shopper feels celebrated Suresh Seerna, RS Brothers Shyam Sunder, 4Dimensions Retail Design
1545 - 1630 hrs.	NETWORKING TEA BREAK	
1600 - 1730 hrs.	VM CHALLENGE	Piyush Bhandari, JumpingGoose
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1630 onwards EXPO VISIT		
FRIDAY, DAY 2: 23 MAY 2025		
1030 -1055 hrs.	SPECIAL ADDRESS	Blending Architecture, Technology & Sustainability - The Target way Satveer Singh, Target Corporation
1055 - 1125 hrs.	PANEL	Making experiential connections with Spatial Storytelling – Leveraging retail experience design to connect with the new age consumer Moderator: Darshni Lal, Ace Of Space

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		Panelists:
		Anuradha Singh, Sheela Foam Limited
		Consuela Rusu, Hamley's, Reliance Brands
		John Paul Cairney, Bestsellers India
		Arpit Raizada, Blackberry
		Paul Ancheta, Specs Makers
1125 - 1140 hrs.	FROM THE EXPO #2	Smart Lighting, Smart Retail - How Jaquar partners with brands to tranlate their Retail Strategy into Spatial Impact with innovation and implementation Amit Verma, JAQUAR and Co. Pvt. Ltd.
1140 - 1200 hrs.	NETWORKING TEA BREAK	
1200 - 1225 hrs.		Designing the Unexpected - Creating Retail Experiences That Surprise & Delight Manon Foucraut, Restore Design
1225 - 1255 hrs.	PANEL	Designing to Build at the Speed of Retail - Leveraging technology to augment and accelerate efficient store planning and rollouts
		Moderator: Sanjay Patil, A2D
		Panelists:
		Santhosh Kumar, Apparel Group
		Vishal Shah, Good Flippin' Burgers
		Paul Lumen, Decathlon
		Saritha Gopalkrishnan, MBH architects
		Akanksha Vohra, Jubilant FoodWorks Ltd.
1255 - 1310 hrs.	FROM THE EXPO #3	Co-Creation is the Future: Why Early Collaboration Wins - How involving manufacturers early in the design process results in faster, smarter builds Sundar Subramaniam, Dovetail Furniture Pvt. Ltd.
		Sundar Subramamam, Doveran Furniture PVI. Liu.
1310 - 1500 hrs.	NETWORKING LUNCH & EXPO VISIT	
1500 - 1525 hrs.	PRESENTATION	Al as a Creative Co-Designer in Retail Spaces - How Al tools can be leveraged as a design partner to augment creativity in curating future ready design concepts
		Sahil Tanvir, RBDS Al Lab
1525 - 1555 hrs.	PANEL	From Concept to Reality – How Al is Reshaping Retail Design Thinking
		Moderator: Sharjeel, Pazo
		Panelists:
		Rachna Lanewala, The One Off
		Harshendra Maheshwari, Max Fashion
		Akash Kumar, Lifestyle, Landmark Group Pawan Nagarwal, Ace turtle
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		Bipin Barma, Aditya Birla Fashion & Lifestyle Limited
1555 - 1620 hrs.	PRESENTATION	The Art of Crafting Brand Stories Through Art & Culture – Weaving heritage, creativity, and identity into immersive brand experiences that resonate beyond the transaction
		Shailja Pant Singh, Studio Narrattive Arc
1620 - 1700 hrs.	PANEL	Responsible Retail Design – Achieving balanced social, environmental and economic development by embedding ethical decision-making in inclusive and sustainable design interventions
		Moderator: Sanjay Agarwal, FRDC Panelists:
		Sudhir Soundalgekar, Nuture Ideaz
		Jenny Andrews, Studio J
		Juhi Santani, Retale Design
		Akshay Krsna Gupta, ARC Worldwide
		Sudip Ray, Oberoi Realty
1700 - 1705 hrs.	WRAPUP	
1700 onwards	EXPO VISIT	
1800 onwards	VM&RD Retail Design Awards	
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*Subject to change



